



Good Neighbourhood

Operations and Traffic Management Plan

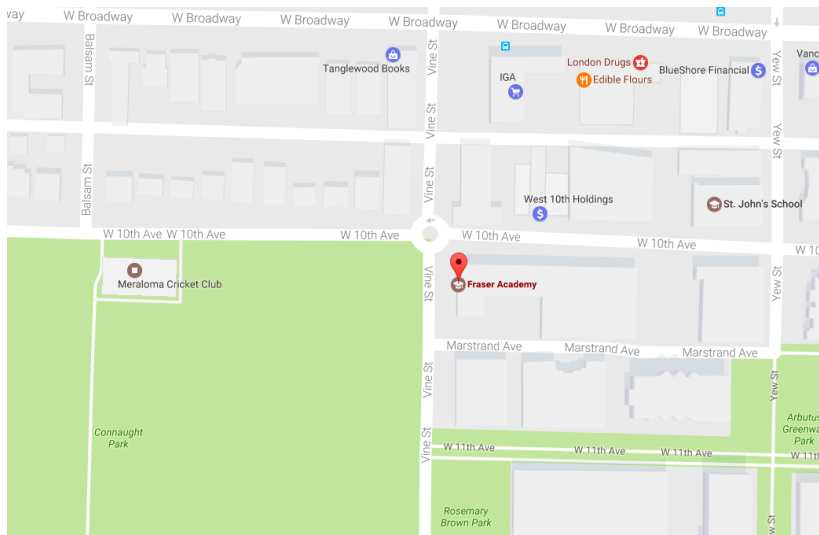
Last Updated: February 2017



Purpose

This “Good Neighbourhood - Operations and Traffic Management Plan” provides a framework for fostering communication and positive relationships between the school and neighbouring residents in our community. We are dedicated to being active members of a safe and caring community.

Neighbourhood Area



Fraser Academy Contact Names and Numbers

Monday to Thursday - 7:30 am to 4:00 pm

Friday - 7:30 am to 3:30 pm

School Phone Number: 604 736 5575

Neighbour Liaison Contact: Tasso Kanavos - Assistant Head of School, Student Life

Security Company and phone number: **Providence**, 604 269 9999



Objectives

The objectives of this plan are to:

- Provide helpful information to our neighbours
- Foster open and effective communication
- Resolve differences in the best interests of the school and the neighbourhood
- Minimize impacts on the neighbourhood

While Fraser Academy will accept input from any individual in the community, in this Plan, “neighbours” shall mean those persons whose properties are located within the following geographical area:

Addresses adjacent to Marstrand Avenue and 10th Avenue West, between Vine Street and Yew Street, and addresses adjacent to 10th Avenue West, between Balsam Street and Vine Street.

This Plan covers:

- Community and Neighbourhood Communications
- Time and Location of Student Pick-up and Drop Off
- Hours of Outdoors Activity on Sports Pad

The intention of this Plan is a commitment to work together with our neighbours, to pursue common goals, and to encourage reasonable and fair solutions that are in the best interest of the neighbourhood and Fraser Academy.



Community and Neighbourhood Communications

To facilitate communications with our neighbours and community:

- Fraser Academy employs a security firm that monitors the premises after hours. We have encouraged our neighbours (through our Neighbourhood meetings and a phone number posted on the fence of the school) to call the security company directly, if there are any after-hour security breaches or noise infractions.
- Neighbours are also encouraged to contact the school or meet on an as needed basis, to discuss matters of mutual concern and work towards appropriate solutions. The school will respond promptly, typically within 2 business days.
- Fraser Academy will notify neighbours who have subscribed to our Neighbour email list if there are any planned exceptions to normal activities on the Sports Pad (such as an end of year appreciation function for staff).
- Fraser Academy records and keeps record of all communications with our neighbours, including phone conversations.
- Fraser Academy shares this Plan with students, parents, and faculty to foster the culture of being responsible community members.



Times and Location of Student Pick-up and Drop-Off

Fraser Academy drop-off generally begin at 7:30 am and pick-up generally starts at 3:00, Monday to Thursday. Pick-up starts at 2:00 pm, on Fridays.

We have staff at the curbside during school drop-off and pick-up to monitor traffic for the safety of the children.

We have a bus program with 3-routes, which has significantly reduced the car traffic and parking requirements.

These pick-up and drop-off protocols were devised with input from the School Traffic Liaison from the City of Vancouver.

For those families who must drive their children, the school and parent community have implemented the following drop-off and pick-up protocols, as specified in the Fraser Academy Parent Handbook. These pick-up and drop-off protocols were developed with input from the School Traffic Liaison from the City of Vancouver.

- Drop-off: School or Park (Connaught Park) side of Vine Street.
- Pick-up: Only on the Park side of Vine Street.
- During drop-off and pick-up, parents are asked not to leave their cars for any reason. Parents are always welcome in the school, but need to park legally.
- Parents are not to pull into school driveway, make U-turns on Vine St., 10th Avenue, or Marstrand Avenue for any reason.
- Parents are to respect no stopping signs on Marstrand Avenue, south of the school.
- Parents are not to pick-up or drop-off on 10th Avenue or Marstrand Avenue.

Parents are expected to abide by the City of Vancouver Bylaws as identified by parking signs.



Hours of Outdoor Activity on Sports Pad

The Sports Pad is monitored by staff during morning drop-off, pick-up, Physical Education classes, and breaks.

As a courtesy, after receiving feedback from our neighbours, we made the following adjustments in Fall 2016:

- Increased the supervision level on the play area during student drop-off, until classes start (7:30 – 8:00 am).
- Made special arrangements to hold Physical Education classes off-site until 8:50 am when possible.
- No basketball to be played on the Sports Pad after approximately 4:00 pm. Covers are placed on the basketball hoops in the evening.
- Arranged to hold Junior Physical Education classes off-site, an additional 3 afternoons per week when possible.